CARE LEAVERS 'OFFER' PROCESS – 18 YEARS TO 25 YEARS INCLUSIVE

Written communication between the client and their caseworker is developed based on the 'core' offer offered by the Nottinghamshire Districts and their leisure providers (this must be on the standard letter template attached duly signed by the caseworker)



The communication is sent to the respective district to the email address provided on the letter. Referral must be made via this letter headed template only, duly signed and in non editable format



The care leaver is contacted by telephone by the appropriate identified person within the leisure operator's organisation (this may be different within each one, depending on their structure)



The care leaver is invited to a consultation/face to face, with the identified person, who will provide an explanation of the scheme (undertake a needs analysis of the client and provide the correct support to meet the clients requirements; a meet and greet opportunity)



If the care leaver wishes to access the service immediately, this initial meeting may be followed by an induction into the fitness suite, if this is the activity that the care leaver wishes to access (the identified person within the telephone discussion, should advise the client to bring the appropriate clothing)



During the consultation and after explanation of the scheme, the care leaver will be issued with a membership card (appropriate only to the facilities listed on the letter), that gives access to the client for a 12 month period (reviewed annually) to:

- Unlimited use of the fitness suite
- Unlimited use of public swimming
- Use of classes (subject to availability on the day)



This offer would allow access to all leisure facilities within the operator's governance within that district. e.g. they may have more leisure centres than just one.



Undertake an 11-month review meeting with the care leaver (ahead of the 12 month card renewal) and subject to the review (they are still using the facility) and receiving a further referral letter from their caseworker as at step one confirming continued eligibility, renew the membership.